

**If your Interactive Vibration Diagnostic Chart (IVDC) Software does not run or displays “LOADING...” then you will need to follow the instructions below.**

***The IVDC Software will only run on Microsoft Internet Explorer (all versions) and Firefox (versions 4 and 5), NOT on other web browsers.***

- 1) The computer with the **IVDC** software needs to have an Internet connection.
- 2) Open the **Internet Explorer** web browser, go to the following website:  
[http://www.macromedia.com/support/documentation/en/flashplayer/help/settings\\_manager.html](http://www.macromedia.com/support/documentation/en/flashplayer/help/settings_manager.html)
- 3) Click the **Global Security Settings panel** link at the left side of the web page.
- 4) Click the **Edit locations** button.
- 5) Click **Add location**.
- 6) Click the **Browse for folder** button.
- 7) In the list, double-click the C drive and choose the **IVDC** folder located at:  
*C:\Program Files\Technical Associates\  
OR C:\Program Files (x86)\Technical Associates\* (if you have 64-bit Windows)
- 8) Click **OK**.
- 9) Close **Internet Explorer**, you are done with the Flash Player settings.
- 10) Next, the **IVDC** shortcut needs to be modified.
- 11) Locate the **IVDC** shortcut icon, right-click on it and click **Properties**.
- 12) Enter the following into the **Target** text box (including the quotation marks):  
*“C:\Program Files\Technical Associates\IVDC\course.html”  
OR “C:\Program Files (x86)\Technical Associates\IVDC\course.html”* (if you have 64-bit Windows)
- 13) Click **OK**.
- 14) Now run the **IVDC** using the modified shortcut.
- 15) Ignore the message **You need to have the following software installed to view this course**.
- 16) Click the bar that pops up. Click **Allow Blocked Content**. Click the **Yes** button in the pop-up.

**The IVDC software should now function properly.**

**Please Note: After following these steps, an Internet connection is NOT required to run the IVDC.**