

If your Interactive Vibration Diagnostic Chart (IVDC) Software does not run or displays “LOADING...” then you will need to follow the instructions below.

The IVDC Software will only run on Microsoft Internet Explorer, NOT on Firefox or other web browsers.

- 1) The computer with the IVDC software needs to have an Internet connection.
- 2) Open Internet Explorer, go to the website www.adobe.com.
- 3) Click the “Get Adobe FLASH PLAYER” button.
- 4) Click the “Install Now” button.
- 5) Click the bar that pops up. Click “Install ActiveX Control”. Click the “Install” button in the pop-up window.
- 6) After installation is complete, click the “FLASH PLAYER HOME” link at the right side of the web page.
- 7) Click the “Settings Manager” link at the right side of the web page.
- 8) Click the “Global Security Settings Panel” link.
- 9) Click the “Edit locations” button.
- 10) Click “Add location”.
- 11) Enter the following into the text box:
C:\Program Files\Technical Associates
- 12) Click “Confirm”.
- 13) Close Internet Explorer, you are done with the Flash Player settings.
- 14) Next, the IVDC shortcut needs to be modified.
- 15) Locate the IVDC shortcut icon, right-click on it and click “Properties”.
- 16) Enter the following into the “Target” text box:
"C:\Program Files\Technical Associates\IVDC\course.html"
- 17) Click “OK”.
- 18) Now run the IVDC using the modified shortcut.
- 19) Ignore the message “You need to have the following software installed to view this course”.
- 20) Click the bar that pops up. Click “Allow Blocked Content”. Click the “Yes” button in the pop-up window.

The IVDC software should now function properly.

Please Note: After following these steps, an Internet connection is NOT required to run the IVDC.